EDUCATIONAL BACKGROUND

1982	Masters in Business Administration, Loyola University of Chicago, Chicago, IL
1977	Masters in Rehabilitation Counseling, University of Cincinnati, Cincinnati, OH
1970	Bachelors in History, Indiana University, Bloomington, IN
	EDUCATIONAL INTERSHIPS
1977	Cincinnati General Hospital, Psychosomatic Medicine Unit, Cincinnati, OH
1976	University of Cincinnati Rehabilitation Center, Cincinnati, OH
	LICENSURES/CERTIFICATIONS
	Certification # 00006918 Certified Rehabilitation Counselor (C.R.C.) Certified Case Manager (C.C.M.) Certified Disability Management Specialist (C.D.M.S.)
	PROFESSIONAL EXPERIENCE
2005–present	E.P.S. REHABILITATION, INC., Tinley Park, Illinois Disability Management Consultant, Vice President of Disability Management Division
	Develop and implement positive proactive systems to optimize health care service delivery to facilitate safe return to work for injured workers. Provide vocational rehabilitation services, develop appropriate rehabilitation plans to assist individuals with disabilities to return to work within National Tea Guidelines.
1989–2005	<u>CORVEL CORPORATION</u> , Downers Grove, Illinois Case Manager, District Manager, Area Manager, Regional Manager, Regional Vice President, Vice President of Cor Case Services
	Provided medical care coordination and facilitated return to work both as a case manager and as manager of case management operations and service delivery at local, regional, and national levels of involvement. Responsible, as Regional Vice President, for 3 states, 16 offices, 275 staff, and \$20,000,000 in annual revenue production. Also actively involved with medical bill review utilization review and Preferred Provider Organization development and ongoing management.
1988–1989	MIDSTATES FINANCIAL, Schaumburg, Illinois

Sales Consultant

1987–1988 **FIRST INTERSTATE LEASING**, Portland, Oregon

Sales Consultant

1984–1987 **GENWAY CORPORATION**, Chicago, Illinois

Zone Manager

DUANE L. BIGELOW, M.A., M.B.A., C.R.C., C.D.M.S., C.C.M. Page Two

1982–1984 <u>CIGNA FINANCIAL SERVICES</u>, Chicago, Illinois

Financial Planning Consultant

1979–1982 <u>INTERNATIONAL REHABILITATION ASSOCIATES (Intracorp)</u>, Glen Ellyn, Illinois

Supervisor, Account Representative

Performed referral source sales and customer service activities and supervised medical and vocational specialists.

1977–1979 **OAK FOREST HOSPITAL**, Oak Forest, Illinois

Department Head, Vocational Evaluation Unit

Developed hospital-based vocational rehabilitation services for purposes of Commission on Accreditation of Rehabilitation Facilities (CARF) compliance. Provided vocational evaluations and supervised service providers. Acted as liaison with numerous department heads. Participated in grant writing initiatives.

MEMBERSHIPS

International Association of Rehabilitation Professionals (IARP), 2005–present Case Management Society of America, 2002–2005 Illinois Case Management Network, 2002–2005

CONFERENCE ATTENDANCE

Work Related Injuries: From Claim to Closure, (M&M Orthopaedics, Ltd), October, 2006, Oak Brook, Illinois National Workers Compensation and Disability Conference, November, 2002, 2003, 2004, Chicago, Illinois American Contractors Insurance Group Safety and Claims Conference, September, 2005

Illinois Association of Rehabilitation Providers Seminar on Illinois Worker's Compensation Law Changes, September, 2005

M&M Orthopedics Annual Seminar, October, 2005, on current medical practices in relation to common orthopedic problems

ATI Seminar on Medical Aspects of Select Disability Conditions and Treatment, November, 2005

HONORS

Circle of Excellence, CorVel Corporation, 1992, 1993, 1994, 1999, and 2001